

## अनुबंध | Contract



अनुबंध क्रमांक | Contract No: GEMC-511687737793874

अनुबंध तिथि | Generated Date : 31-Jan-2024

बोली/आरए/पीबीपी संख्या | Bid/RA/PBP No.: [GEM/2023/B/3876889](#)

संगठन विवरण   Organisation Details	खरीदार विवरण   Buyer Details
प्ररूप   Type : Central PSU मंत्रालय   Ministry : Ministry of Coal विभाग   Department : Materials Management संगठन का नाम   Organisation Name : Western Coalfields Ltd कार्यालय क्षेत्र   Office Zone : Western Coalfields Limited / Nagpur	पद   Designation : Asstt Manager MM संपर्क नंबर   Contact No. : 0712-2511381-5585 ईमेल आईडी   Email ID : vsgajbhiye@westerncoal.gov.in जीएसटीआईएन   GSTIN : 27AAACW1578L1ZW पता   Address : WCL Hqrs, Coal Estate, Civil Lines, NAGPUR, MAHARASHTRA-440001, India

वित्तीय स्वीकृति विवरण   Financial Approval Detail	भुगतान प्राधिकरण विवरण   Paying Authority Details
आईएफडी सहमति   IFD Concurrence : No प्रशासनिक अनुमोदन का पदनाम   Designation of Administrative Approval : GM(MM)HOD/P वित्तीय अनुमोदन का पदनाम   Designation of Financial Approval : AF(MM)	भुगतान का तरीका   Role : PAO भुगतान का तरीका   Payment Mode : Offline पद   Designation : Dy Manager Fin ईमेल आईडी   Email ID : sprathi@westerncoal.gov.in जीएसटीआईएन   GSTIN : 27AAACW1578L1ZW पता   Address : WCL Hqrs, Coal Estate, Civil Lines, NAGPUR CITY, MAHARASHTRA-440001, India

विक्रेता विवरण   Seller Details	
जेम विक्रेता आईडी   GeM Seller ID :	61A3180000090565
कंपनी का नाम   Company Name :	INTELLICON PRIVATE LIMITED
संपर्क नंबर   Contact No. :	07940143232
ईमेल आईडी   Email ID :	tenders@intellicon.in
पता   Address :	Plot No.E-14,14/1,15,15/1,16,16/1/2 ,16/1/3,,GIDC Electronic Zone,,Sector 26,, Gandhi Nagar, GUJARAT-382028, -
एमएसएमई सत्यापित   MSME verified :	No
एमएसएमई पंजीकरण संख्या   MSME Registration number :	UDYAM-GJ-09-0004124
एमएसएमई सामाजिक श्रेणी   MSE Social Category :	General
एमएसएमई लिंग श्रेणी   MSE Gender :	Female
जीएसटीआईएन   GSTIN:	24AAACI4324C1Z9

\*जिसके नाम के पक्ष में GST/TAX इनवॉइस पेश किया जाएगा | GST / Tax invoice to be raised in the name of - Consignee

वितरण निर्देश | Delivery Instructions : As per NIT

उत्पाद विवरण   Product Details						
#	आइटम विवरण   Item Description	आइटम विवरण   Ordered Quantity	इकाई   Unit	इकाई मूल्य (INR)   Unit Price (INR)	कर विभाजन (INR)   Tax Bifurcation (INR)	मूल्य (INR में सभी शुल्क और कर सहित)   Price (Inclusive of all Duties and Taxes in INR)
1	उत्पाद का नाम   Product Name : Atos PABX System-EPABX COMPLETE AS PER DETAILED SPECIFICATION with extensions 576 analog trunk ( FXO) 24 ब्रांड   Brand : Atos ब्रांड प्रकार   Brand Type : Registered Brand कैटलॉग की स्थिति   Catalogue Status: OEM verified catalogue कैसे बेचा जा रहा है   Selling As : OEM verified Reseller श्रेणी का नाम और चतुर्थांश   Category Name & Quadrant : PABX System - EPABX (V2) (Q2) मॉडल   Model: Atos Unify OepnScape 4000 एचएसएन कोड   HSN Code: HSN not specified by seller	1	pieces	5,450,000	NA	5,450,000
2	उत्पाद का नाम   Product Name : Atos Add on PHONES/ CONSOLS/ Endpoint for PABX System 1 NA 1 year ब्रांड   Brand : Atos ब्रांड प्रकार   Brand Type : Registered Brand कैटलॉग की स्थिति   Catalogue Status: OEM verified catalogue कैसे बेचा जा रहा है   Selling As : OEM verified Reseller श्रेणी का नाम और चतुर्थांश   Category Name & Quadrant : Add on Phones / Consols / Endpoint for PABX System (Q2) मॉडल   Model: Atos Unify CP400T Digital Phone एचएसएन कोड   HSN Code: HSN not specified by seller	16	pieces	17,620	NA	281,920
	उत्पाद का नाम   Product Name : BEETEL ABS Telephone instrument single push button ब्रांड   Brand : BEETEL ब्रांड प्रकार   Brand Type : Registered Brand कैटलॉग की स्थिति   Catalogue Status: OEM verified catalogue					

3	कैसे बेचा जा रहा है Selling As : OEM verified Reseller श्रेणी का नाम और चतुर्थांश Category Name & Quadrant : telephone instrument single push button (Q2) मॉडल Model: M71N BLACK एचएसएन कोड HSN Code: HSN not specified by seller	600	pieces	1,298	NA	778,800
4	उत्पाद का नाम  Product Name : Atos PRI CARD For Pabx System ब्रांड  Brand : Atos ब्रांड प्रकार Brand Type : Registered Brand कैटलॉग की स्थिति Catalogue Status: OEM verified catalogue कैसे बेचा जा रहा है Selling As : OEM verified Reseller श्रेणी का नाम और चतुर्थांश Category Name & Quadrant : Add on Cards and Accessories for PABX System (Q2) मॉडल Model: PRI Card for PABX एचएसएन कोड HSN Code: HSN not specified by seller	1	pieces	89,680	NA	89,680
5	उत्पाद का नाम  Product Name : Atos MEDIA CHANNEL CARD For Pabx System ब्रांड  Brand : Atos ब्रांड प्रकार Brand Type : Registered Brand कैटलॉग की स्थिति Catalogue Status: OEM verified catalogue कैसे बेचा जा रहा है Selling As : OEM verified Reseller श्रेणी का नाम और चतुर्थांश Category Name & Quadrant : Add on Cards and Accessories for PABX System (Q2) मॉडल Model: Atos Unify Media Channel Card 64 Ch एचएसएन कोड HSN Code: HSN not specified by seller	1	pieces	99,120	NA	99,120
कुल ऑर्डर मूल्य  Total Order Value (in INR)						6,699,520

**परेषिती विवरण|Consignee Detail**

क्र.सं.  S.No	परेषिती  Consignee	वस्तु  Item	लॉट नंबर  Lot No.	मात्रा  Quantity	दिनांक के बाद डिलीवरी शुरू करना है  Delivery Start After	वितरण पूरा कब तक करना है  Delivery To Be Completed By
1	पद   Designation :- ईमेल आईडी   Email ID : npurshottam@westerncoal.gov.in संपर्क   Contact : 0712-2510825- जीएसटीआईएन   GSTIN : 27AAACW1578L1ZW पता   Address : WCL Hqrs, Coal Estate, Civil Lines, NAGPUR, MAHARASHTRA-440001, India	Atos PABX System-EPABX COMPLETE AS PER DETAILED SPECIFICATION with extensions 576 analog trunk ( FXO) 24	-	1	31-Jan-2024	31-Mar-2024
		Atos Add on PHONES/CONSOLS/ Endpoint for PABX System 1 NA 1 year	-	16	31-Jan-2024	31-Mar-2024
		BEETEL ABS Telephone instrument single push button	-	600	31-Jan-2024	31-Mar-2024
		Atos PRI CARD For Pabx System	-	1	31-Jan-2024	31-Mar-2024
		Atos MEDIA CHANNEL CARD For Pabx System	-	1	31-Jan-2024	31-Mar-2024

**Product Specification for Atos PABX System-EPABX COMPLETE AS PER DETAILED SPECIFICATION with extensions 576 analog trunk ( FXO) 24**

विनिर्देश  Specification	उप-विनिर्देश  Sub-Spec	मूल्य  Value
MAIN DISTRIBUTION FRAME(MDF)	MDF (Number of Pair)	800
	Integrated Protection Module (IPM)	YES
	if yes,Number of Integrated Protection Module (IPM)	800
EXTENSION AND TRUNK/JUNCTION	EPABX system Implementation Technology/Architecture	Server Based ( Switching through Call Serever Application )
	Number of Analogue Extensions /FXS ports	576
	Expandable upto(TDM ports/FSX ports)	6000
	Number of Digital Extensions	24

	Number of Analogue Junction/FXO ports	24
	Number of SIP Extensions	8
	SIP Extensions Expandable upto	6000
	Number of SIP Trunks (CHANNELS)	64
	Number of PRI TRUNKS	NA
CARDS SUPPORTED	Type of Cards Supported	BRI,PRI,E1,E&M
GATEWAYS SUPPORTED	Gateway Types supported	FXS
BUYER SPECIFIC REQUIREMENT	Other Buyer specific Accessories	Type of Interface supported(Type I (Ethernet Interface)),Suitable Hot standby PSU card(one Number)
	Other Buyer specific Requirement	Type of TEC Certificate(GR)
	Type of Epabx Artitecture implementation Gateways	Universal Slot Type Gateway
CONSOLE	Type of Operator Console	Digital key phone based
	Number of Operator Console	4
	Number of Direct Station Console ( Selection Keys per Console)	16
SERVER SPECIFICATIONS / REQUIREMENTS (applicable only in case of Sever Based Category EPABX , Not for Hybrid & Conventional EPABX)	"Total Number of Servers Included in the Supply"	2
	"Number of Hot Standby Servers out of Total Servers, included in the Scope of Supply"	1
	Server Form Factor	Rack
	Rack Size (RU) / Space Required for each Server	2
	Processor Make	AMD
	Processor Configuration & Description	AMD EPYC 3151,2.7GHz
	Total Number of processor	2
	Number of Redundant Processors Included in the Total Number of Processor	1
	Number of Cores per Processor	4
	Type of RAM	DDR4
	RAM Size (in GB)	16
	Type of Hard Disk Drive	SSD,SATA
	Capacity of Hard Disk Drive (in TB) (Hint:SAS, NL SAS, SSD, SATA, etc)	1
	Capacity of Flash Drive (in GB) (Hint: for Flash Drive)	16
	Hot Swap Components	Power Supply Unit
Network Interface	Integrated Dual Gigabit(auto) Ethernet supporting IPv4 or IPv6,USB	
	Application Software Type / Capabilities	Call Server Software,Hot StandBy Server Software,Unified Communication Server Software,Network Management Server Software
	Type of Licence	Perpetual
	Name of Softwares	OS4K Software
	Name of the OEM	Unify
	OEM Model	OpenScape 4000

SOFTWARES	OEM Part Number of offered Model	OS4K
	Software Description	LINUX BASED SOFTWARE
	Software Version	V10
	Date of Launch of Version	2020
	Free supports/updates during validity of license	YES
SOFTWARE FEATURES	SALIENT SOFTWARE FEATURES	Analog Extension/FXS with Number of Software / Licences Commensurate / Equal to the Number of Analog Extension/FXS Offered under "EXTENSION AND TRUNK / JUNCTION",Digital Extension with Number of Software / Licences Commensurate / Equal to the Number of Digital Extension Offered under "EXTENSION AND TRUNK / JUNCTION",Analog Junction/FXO with Number of Software / Licences Commensurate / Equal to the Number of Analog Junction/FXO Offered under "EXTENSION AND TRUNK / JUNCTION",SIP extension with Number of Software / Licences Commensurate / Equal to the Number of SIP Extension Offered under "EXTENSION AND TRUNK / JUNCTION",SIP trunk with Number of Software / Licences Commensurate / Equal to the Number of Offered under "EXTENSION AND TRUNK / JUNCTION",PRI Trunk with Number of Software / Licences Commensurate / Equal to the Number of PRI Trunk Offered under "EXTENSION AND TRUNK / JUNCTION"
	Any other features of Software	NA
GENERAL FEATURES of EPABX SYSTEM	Number of Audio Conference Participants Supported	8
	Number of Media Channel/Ports	128
	Number of IP-TDM Concurrent Calls(2 users per call) Supported	128
	Call Buffer Memory System	Yes
	If Call Buffer Memory Available,Number of Records	2000
	Voice Mail Support	Yes
	If Voice Mail facility required, Number of Voice Mail Channels for concurrent calls	NA
	Number Voice Mail Users	NA
	Available for Voice Mail, Number of Hours of Recording	NA
	Auto Attendant Facility	No
	If Auto Attendant facility, Number of Auto Attendant Channels for concurrent calls	NA
	ASMDR/CDR ( hint : Automatic Station Message Detailed Record / Call Detailed Record)	Yes
	Voice Logger	External Connecting facility
	If YES, Number of Simultaneous Calls that can be Recorded in Voice Logger	NA
	Security Feature(for server based)	MD-5,Radius authentication,802.1X,SRTP
	Supported Functionalities (for server based)	UCS,LDAP,NMS
	Supported Codecs	G711,G722,G729,G723,OPUS,H264
Any other features (Minimum 100 characters limit)	SUPPORTING UCS	
		Automatic Route Selection facility,DID facility(Direct inward dialing),DOD facility(Direct outward dialing),DISA facility(Direct inward station access),Ipv6 on Trunk as well as extension side,Multi Level Voice DISA facility,Privacy of

SYSTEM/EXTENSION/ATTENDANT CONSOLE FEATURES	System Features	Call, Facility for connecting recorded voice answering, ASMDR/CDR, Programmable class of service for (STD/ISD/LOCAL) dialing as per need, Caller ID information for both internal and external callers (over Analogue, ISDN PRI), unique authorization codes for every users, Automatic call back, Call waiting, Music-on-hold facility, Call budgeting, Least cost routing, Mix-mode dialing, Provision for remote logins, Extension to Extension dialing
	Extension Features	Call forwarding, Consultation Hold, Brokers Call, Automatic call transfer, Conference call, Call pick up, Call re routing, Auto call disconnection, Dynamic STD Lock, Paging on key phone, Background music, Password control, Virtual Telephony, Howler Tone, Call parking, Auto answer/Auto off, Emergency call facility, Missed/Dialed/Received Call Lists, Last Caller Call back, Password display suppression, Personal Identification Number, Hotline, Preset Conference Calls, Direct Call billing in rupees, Call billing printout, Calling line identification (CLI), Remote Maintenance, Other Extension features
	Attendant Console Features	Answering an incoming call, Call queuing, Serial Call, Call waiting display, Automatic Call Distribution, Call Hold, Trunk offering, Night service, Head phone connectivity, Other Attendants console Features
	Voice Prompts and Announcement	No
	If yes, Number of Levels of IVRS	NA
POWER SOURCE	Supply Voltage	48 VDC
	Supply Voltage for Media Gateway (For Server based)	48 VDC
	Provision for Inbuilt Battery Charging Arrangement for providing Battery Backup	YES
	FCBC	YES
	If yes, minimum current Rating of FCBC at charging voltage of 48V (Ampere)	50A
	Protection against over current and accidental reversal of polarity on the input side and against over current and over voltage on the output side	YES
OPERATING CONDITIONS	Minimum Operating Temperature (°C)	5
	Maximum Operating Temperature (°C)	45
	Operating Humidity (RH) @ 40 °C (%)	85
TEST REPORT/ CERTIFICATION	TEC approval as per the latest TEC specifications	Yes
	Type of lab which carried out Test of Complete Product to prove the conformity of product as per specification	Govt Lab
	Agree to provide all relevant documents Test Report / TEC/suuporting document /reports etc to the buyer at the time of bidding or on demand (Buyer to check the availability of TEC (ER) Certificate under MTCTE for the model procured)	YES
INSTALLATION AND COMMISSIONING	Installation and Commissioning	Yes (Covered under Scope of supply)
	Chemical Earthing to achieve resistance < 2ohm	Yes
	Recommendation / Information regarding Supporting Hardware Required to meet the Performance / Capabilities of the System	NA

OPERATION & MAINTENANCE SUPPORT	The scope of supply include one set of operation and maintenance manual for each equipment	YES
	Operation & Maintenance Terminal	NA
	Training provided to buyers	YES
	If YES,Details of training	On site training for 3 days
	Packing List	AS PER BOQ
SERVICES	Comprehensive Warranty (YEARS)	1 year
	Compliance to STC of the product (hint: uploaded as QR/Specification)	YES

**व्यापक रखरखाव के लिए शुल्क | Comprehensive maintenance charges for Atos PABX System-EPABX COMPLETE AS PER DETAILED SPECIFICATION with extensions 576 analog trunk ( FXO) 24**

सेवा वर्ष   Service Year	सीएमसी प्रतिशत   CMC Percentage	कर द्विभाजन   Tax Bifurcation
CMC charges for 1 st year after warranty period in % of cost of equipment	5.5%	NA
CMC charges for 2 nd year after warranty period in % of cost of equipment	5.5%	
CMC charges for 3 rd year after warranty period in % of cost of equipment	7.5%	
CMC charges for 4 th year after warranty period in % of cost of equipment	7.5%	
CMC charges for 5 th year after warranty period in % of cost of equipment	9.20%	

**खरीदार परिभाषित अतिरिक्त विशिष्टता के लिए | Buyer Defined Additional Specification for Atos PABX System-EPABX COMPLETE AS PER DETAILED SPECIFICATION with extensions 576 analog trunk ( FXO) 24**

विनिर्देश   Specification	मूल्य   Value
Number of SIP Trunks (CHANNELS)	64

**विक्रेता विशिष्टता दस्तावेज़ | Seller Specification Document:**

1. <a href="#">Verified and Signed Tp document</a>	mkp.gem.gov.in/uploaded_documents/cms/tp/home_info_data_tele_pa74534564/51/16/877/CategorySc hema/tp_document/2021/4/27/stc-of-epabx-27-04-2021-final-pdf_2021-04-27-22-29-16_21fcff651c26fe0dbe6c8b5204d37ca0.pdf
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**Product Specification for Atos Add on PHONES/ CONSOLS/ Endpoint for PABX System 1 NA 1 year**

विनिर्देश   Specification	उप-विनिर्देश   Sub-Spec	मूल्य   Value
General Features	Features of the Phone	Adjustable ringing volume levels,Adjustable display contrast,Auto-answer,Call park,Call pickup,Call timer,Corporate directory,3-party conference,Dial from the history list,Direct transfer,Do not disturb,Hold/resume Mobility,Music on hold,Mute Button,Time and date display,distinct LED indicator for message waiting,Speakerphone,keypad
	Features Supported by the Phones available at backend /EPBAX	Abbreviated dialing,Adjustable display contrast,Auto-answer,Corporate directory,Dial from the history list,Direct transfer,Do not disturb,Group call pickup,Hold/resume Mobility,Music on hold,Mute Button,Redial,Time and date display,support for user-adjustable ring tones,Speakerphone,keypad,support boss-secretary feature so that secretary can answer calls on behalf of Manager,multiple call appearance
	Features of Console	Direct transfer,RJ9 headset port to connect any standard based headset(wideband-capable),support boss-secretary feature so that secretary can answer calls on behalf of Manager
	Features Supported by Console available at backend /EPBAX	NA
	Buyer Specific Features	Ring tone per line appearance
	Keys for specific functionalities	directories key,settings key,headset key,Soft keys,Back and release keys,Two/Four-way navigation and select keys,Hold/Resume,Transfer,Conference keys
	Phone settings	Ring type,Call Status
	Accessories included in the scope of supplies	NA
Description	Digital Phone	
"Number of fixed function Keys hint: May		

Phones /Endpoint for EPABX System	select NA in case of Cli Push Button Phone"	8
	"Number of Programmable keys hint: May select NA in case of Cli Push Button Phone"	8
	Minimum Screen Size /display size (inches)	NA
	Network Interface Port hint: May select NA in case of Cli Push Button Phone and Digital Phone as these phones will not have ethernet network interface	NA
	Display Type	Monochrome
	Number of Display	1
	Type of Panel/ Display	NA
	Minimum Number of entries for call history , missed, received, placed etc	1
	Number of lines of Display	1
	"Make of EPABX supported hint: In case of Bunch bid of PABX System, the bidder may offer the Add On Phones /Endpoint compatible/ supported to the offered/ quoted make of PABX"	UNIFY
"Model of EPABX supported hint: In case of Bunch bid of PABX System, the bidder may offer the Add On Phones /Endpoint compatible/ supported to the offered/ quoted make of PABX"	OS4K,OSbiz,OSVoice	
Warranty	Warranty	1 year
Certification	Availability of the Test Report from TEC ER	Yes
	Availability of valid TEC approval (Buyer to check the availability of TEC (ER) Certificate under MTCTE for the model procured)	Yes
	TEC certificate No	NA
	TEC certificate Date	NA
	Validity of TEC certificate	NA

#### Product Specification for BEETEL ABS Telephone instrument single push button

विनिर्देश   Specification	उप-विनिर्देश   Sub-Spec	मूल्य   Value
GENERIC	Connecting Cord Length with each instrument (mtrs)	2 meter
	Colour	black/grey
	Hands free two way speaker phone	Yes
	Mounting position	both desk and wall mounting
	Connecting Jack	RJ 11
	Material	ABS
	Alpha Numeric Keyboard	Yes
	Weight (gms)	0.8 gram
	Alarm facility	Yes
DIALLING/RINGING FEATURES	Mute	Yes
	No of Ring volume setting	4
	Redial facility	Yes
	Caller ID	Yes
	No of selectable ring melody tone	16
	Flash	Yes
	Ringling LED indication	Yes
	Pause/Hold	Yes
	Tone/pulse switchable	Yes
	No of Fast Dialling Keys	8

MEMORY	No of Incoming call Memory	30
	No of outgoing call memory	15
	No.of Memory for redialing	31
DISPLAY DETAILS	Display	With
	No.of digits in display	16
CERTIFICATE	Availability of the Test Report from TEC (Buyer to check the availability of TEC (ER) Certificate under MTCTE for the model procured)	Yes
	TEC approval	Yes
	TEC certificate No(not a part of biddable parameter)	TEC18352108
	TEC certificate Date(not a part of biddable parameter)	29-Dec-2021
	Validity of TEC cerficate(not a part of biddable parameter)	28-Dec-2026

### Product Specification for Atos PRI CARD For Pabx System

विनिर्देश   Specification	उप-विनिर्देश   Sub-Spec	मूल्य   Value
Add on Cards and Accessories for EPABX System	Type of Card	PRI CARD
	Number of Port Per card	2
	MAKE of PABX supported	UNIFY
	Model of PABX supported	OS4K
	Other Features	PRI CARD
	Warranty	1 year

### Product Specification for Atos MEDIA CHANNEL CARD For Pabx System

विनिर्देश   Specification	उप-विनिर्देश   Sub-Spec	मूल्य   Value
Add on Cards and Accessories for EPABX System	Type of Card	MEDIA CHANNEL CARD
	Number of Port Per card	64
	MAKE of PABX supported	UNIFY
	Model of PABX supported	OPENScape 4000 V10
	Other Features	MGU card OS4K
	Warranty	1 year

### शुद्धिपत्र | Corrigendum

1. तक बढ़ाया गया | Extended Upto : 2023-09-26 14:00:00

### सीएमसी के लिए अतिरिक्त खंड | Additional Clauses for CMC

- 1.CMC shall include preventive maintenance including calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, after satisfactory completion of Warranty. During the CMC period commencing from date of the successful completion of warranty period, Service personnel shall visit each consignee site as recommended in the manufacturer's technical/ service /operational manual, at least once in six months or as per user requirement. Cost of consumables shall not be included in CMC.Further there will be 98% uptime warranty during CMC period on 24 (hrs) X 7 (days) X 365 (days) basis, with penalty, to extend CMC period by double the downtime period.
- 2.CMC charges to be indicated as percentage of cost of equipment quoted for each year after the warranty period.
- 3.GST shall be included in the CMC Charges quoted.
- 4.Cost of CMC will be added for Ranking/Evaluation purpose with depreciation formula.A 10% discounting rate per year shall be applied on CMC Charges for price evaluation on Net Present Value.
- 5.The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user.
- 6.While creating a bid or RA, buyers shall indicate whether CMC is required against Yes/No" options. If CMC Charges are included, an option for number of years for CMC required after the warranty period shall be available.Under this option up to 10 years can be chosen for CMC charges beyond warranty period.
- 7.In case the bid has a provision for CMC, the warranty of the product will also be deemed to have been converted into Comprehensive warranty including preventive maintenance and calibration as per technical/ service /operational manual of the manufacturer, service charges and spares, during the Warranty Period also. Sellers are therefore advised to include the cost of Comprehensive Warranty including spares (excluding consumables) also in product Cost.
- 8.The CMC functionality shall be available in bid only and no direct RA shall be applicable.In case of bid to R/A decrement rules shall be applicable on total price inclusive of CMC charges. Bunching of products shall not be available while creating bids with CMC charges.

8.1.Buyer shall indicate number of years of warranty by selecting different options available in the field depending on warranty parameter applicable in category parameters for the equipment. No. of years of warranty indicated here shall supersede the warranty period indicated elsewhere in bid or product specifications. The Seller while participating in Bid/RA will get fields to indicate CMC charges as percentage depending on number of years of CMC selected by Buyer. The following shall be applicable, if 5 year CMC selected:

- CMC charges for 1st year after warranty period- Percentage to be indicated- A1
- CMC charges for 2nd year after warranty period- Percentage to be indicated- A2



CMC charges for 3rd year after warranty period – Percentage to be indicated- A3

CMC charges for 4th year after warranty period – Percentage to be indicated- A4

CMC charges for 5th year after warranty period – Percentage to be indicated- A5

Similarly, A6 to A10 are to be indicated for 6th to 10th year of CMC if applicable.

8.2.The calculation of CMC Charges shall take into account the number of years of warranty and duration of CMC as specified while creating bid.

8.3.In the price evaluation, the system shall provide function to calculate the cost of each equipment by formula indicated below including CMC and then show the inter-se-ranking of the bidders. The following are the variables

(i) Number of years for which CMC required.

(ii) Number of years of product warranty

The formula for calculating total cost including CMC charges shall be as under:

Total Cost for evaluation=

$C + C * \{ (A1/100)/(1.10^n) + (A2/100)/(1.10^{n+1}) + (A3/100)/(1.10^{n+2}) + (A4/100)/(1.10^{n+3}) + (A5/100)/(1.10^{n+4}) \}$  and so on

C – Cost for equipment quoted and n shall be number of years of product warranty specified.

If 2 year warranty specified, n shall be 2 and if 5 year warranty specified, n shall be 5. A1, A2, A3, A4 & A5 shall depend on how many years CMC selected. For 3 year CMC, only A1, A2 and A3 factors are to be taken into account and A4 and A5 will not be applicable.

8.4.CMC charges offered for each subsequent year should be same or higher than preceding year.

8.5.The CMC charges shall be offered within range of 3 to 10% of cost of equipment.

9.Since CMC charges are to be paid only later for each year during CMC period, applicable performance guarantee amount after placement of contract shall be based on the cost of equipment excluding the cost of CMC Charges.

10.Performance bank guarantee applicable for CMC is to be submitted at start of the CMC and shall be applicable between 2.5% to 10% as specified in bid on total CMC Charges. The PBG submitted after award of contract shall be released only after new PBG for the CMC period is submitted and accepted by buyer/consignee after due verification. Bank guarantee for CMC is to remain valid till completion of CMC period plus one year. The bank guarantee for CMC shall be submitted to buyer directly. In case, seller fails to submit the PBG or does not provide services for the CMC contract after expiry of warranty period then PBG of equipment shall be forfeited.

11.In case of splitting of order quantity, equipment cost and CMC charges offered by L1 bidder shall be matched by higher quoting eligible bidders on one-to-one basis. The equipment cost and CMC charges (year to year) shall be matched individually.

12.The CMC Contract shall be an offline contract to be handled by buyer. The payment of CMC will be made on quarterly basis after satisfactory completion of said period, duly certified by end user and scope of CMC will be as per para 1 above.

## ईपीबीजी विवरण | ePBG Detail

सलाहकार बैंक | Advisory Bank :

ICICI

ईपीबीजी प्रतिशत (%) | ePBG Percentage(%):

10.00

बोली लगाने वाले को बोली के नियमों और शर्तों के अनुसार लागू ईपीबीजी प्रस्तुत करना होगा | The bidder shall furnish ePBG as applicable as per bid's terms and conditions

## नियम और शर्तें | Terms and Conditions

### 1. Special terms and conditions- Version:2 effective from 12-11-2022

1.1 This category pertains to the products covered under Mandatory Testing and Certification of Telecom Equipment (MTCTE) by TEC, DoT(www.tec.gov.in) notified vide Indian Telegraph (Amendment) Rules, 2017. Sellers to ensure compliance of the MTCTE certificate against Essential Requirement (ER) for the model offered on GeM Portal. Procuring Authorities to check compliance of model procured against the applicable ER issued by TEC under MTCTE.

In addition, procuring entities should also ensure that if the product is covered under Public Procurement (Preference to Make in India (PPP-MII)) Policy of DOT notified vide Gazette Notification dated 29th August 2018 as amended from time to time, it should also comply to the certification against applicable Generic Requirement (GR)/ Interface Requirement (IR) if issued by TEC.

1.2 This category pertains to the products covered under Mandatory Testing and Certification of Telecom Equipment (MTCTE) by TEC, DoT(www.tec.gov.in) notified vide Indian Telegraph (Amendment) Rules, 2017. Sellers to ensure compliance of the MTCTE certificate against Essential Requirement (ER) for the model offered on GeM Portal. Procuring Authorities to check compliance of model procured against the applicable ER issued by TEC under MTCTE.

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### 2. General Terms and Conditions-

2.1 This contract is governed by the [General Terms and Conditions](#), conditions stipulated to this Product/Service as provided in the Marketplace.

2.2 This Contract between the Seller and the Buyer, is for the supply of the Goods and/ or Services, detailed in the schedule above, in accordance with the General Terms and Conditions (GTC) unless otherwise superseded by Goods / Services specific Special Terms and Conditions (STC) and/ or BID/Reverse Auction Additional Terms and Conditions (ATC), as applicable

### 3. Buyer Added Bid Specific Terms and Conditions-

#### 3.1 Scope of Supply:

Scope of supply (Bid price to include all cost components) : Supply Installation Testing Commissioning of Goods and Training of operators and providing Statutory Clearances

required (if any)

**3.2 Forms of EMD and PBG:**

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

WESTERN COALFIELDS LTD

payable at

NAGPUR

.  
Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

**3.3 Forms of EMD and PBG:**

Bidders can also submit the EMD with Payment online through RTGS / internet banking in Beneficiary name

WESTERN COALFIELDS LTD

Account No.

10205966091

IFSC Code

SBIN0009060

Bank Name

STATE BANK OF INDIA

Branch address

COAL ESTATE BRANCH CIVIL LINES, NAGPUR 440001

.  
Bidder to indicate bid number and name of bidding entity in the transaction details field at the time of on-line transfer. Bidder has to upload scanned copy / proof of the Online Payment Transfer along with bid.

**3.4 Forms of EMD and PBG:**

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

WESTERN COALFIELDS LTD

payable at

NAGPUR

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

**3.5 Buyer Added Bid Specific ATC:**

Buyer Added text based ATC clauses

a) Along with the bid for the offered model "3 KVA On-line UPS with battery with 8 hrs backup", Class-I local content certificate shall be submitted from the manufacturer of UPS , as per requirement of MII policy

**3.6 Buyer Added Bid Specific ATC:**

Buyer uploaded ATC document [Click here to view the file](#).

नोट: यह सिस्टम जनरेटेड फाइल है। कोई हस्ताक्षर की आवश्यकता नहीं है। इस दस्तावेज़ का प्रिंट आउट भुगतान/लेनदेन उद्देश्य के लिए मान्य नहीं है।

Note: This is system generated file. No signature is required. Print out of this document is not valid for payment/ transaction purpose.