



# वेस्टर्न कोलफील्ड्स लिमिटेड

Western Coalfields Limited

मिनीरत्न कंपनी A Miniratna Company

कोल इंडिया लिमिटेड की अनुषंगी कंपनी A Subsidiary of Coal India Limited



## विपणन एवं विक्रय विभाग

## Marketing & Sales Department

Telephone: 0712-2511061-2511323

CIN: U10100MH1975GOI018626

ISO: 9001:2008 Certified

Fax: 0712-2512977

Website: www.westerncoal.nic.in

पंजी. कार्या: कोयला विहार, सिविल लाइन्स, नागपुर (महाराष्ट्र)- 440001 Regd Off: Coal Estate, Civil Lines, Nagpur (MS)- 440001

नाग/ वेकोलि/ विवि/451

दिनांक: 19.07.2023

### NOTICE

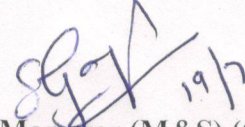
In order to promote ease of doing business, Coal India Ltd. (CIL) has setup Consumer Grievance Redressal Mechanism to help redress the grievances of consumers related to coal supplies and other related issues.

Such consumers can email their grievances along with supporting documents to:

- [grahaksamadhan@coalindia.in](mailto:grahaksamadhan@coalindia.in)

CIL shall endeavor to evaluate and resolve the grievance at the earliest.

CIL believes that the performance of an organization must be measured in terms of the value it creates for its stakeholders. Setting up "Consumer Grievance Redressal Mechanism" underpins the company's strategy of continuous improvement and endeavor to create longterm value for its esteemed consumers.

  
General Manager (M&S) (Comm)

#### Copy to:

1. GM (M&S), WCL
2. GM (System), WCL HQ : for uploading notice on WCL Website
3. Committee Members, Grievance Cell, WCL