The activities outsourced by Western Coalfields Ltd. (WCL) include certain activities of coal production, OB removal, transportation of coal and sand and wagon loading in some of the mines of WCL. However, awarding of contracts is not exactly a form of outsourcing. It is merely hiring of machinery and equipments alongwith operators. The works which are carried out through hiring of equipments are loading of coal and transportation from face to surface as well as surface to surface. In some mines, OB removal is also done by hiring of equipment. All the above works are awarded either through tender route or on nomination basis amongst Ex-servicemen companies sponsored by DGR. The tendering work is done as per Contract Manual of CIL in accordance with Govt. guidelines from time to time. Work of transportation to ESM companies are awarded based on MOU signed between CIL and DGR. The rates of transportation are determined based on approved normative rates. The works are carried out as per terms of Agreement / Contracts.